

## Expect More from AVTEX...

### AVTEX Corporate Overview

Since 1971, AVTEX has focused on the strategic implementation of inbound and outbound call handling and routing technologies to enhance the business-critical applications of our customers. AVTEX is a value added reseller of Messaging, IP Telephony, and Contact Center solutions from Microsoft, Interactive Intelligence, Inc., and Avaya.

#### AVTEX Partners with the Industry's Best



- AVTEX attained the elite Microsoft Gold Certified Partner status, by passing the highest level within the Microsoft Certified Partners Program.
- AVTEX was selected to be a member of the Microsoft Exchange 2007 Unified Messaging Partner Advisory Group (PAG).



- AVTEX has held the distinction of Premier Global Partner of Interactive Intelligence for the last five consecutive years.
- As the largest business partner, AVTEX is the only Preferred Partner for Interactive Intelligence worldwide.



- As Avaya Business Partner, AVTEX is one of 12 North American companies certified to develop software for Avaya's Octel integrated voice processing systems.
- AVTEX has been awarded the status of Avaya Design Partner and Avaya Message Integrator.

### AVTEX can take your business to the next level with advanced, cost-effective solutions that include:

- Unified Messaging
- Speech Recognition
- Self Service
- ACD
- IP PBX
- Hosted Solutions
- Multi Media
- Web Chat
- CTI
- VOIP
- Fax On Demand
- Post Call Survey

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Contact Center - IP Telephony - Messaging  
Technologies that help you create extraordinary customer experiences  
[www.avtex.com](http://www.avtex.com)

# Next Generation Enterprise Communications

## Exchange 2007 Unified Messaging Integration

Dynamic & innovative technology that improves  
the way you communicate & do business

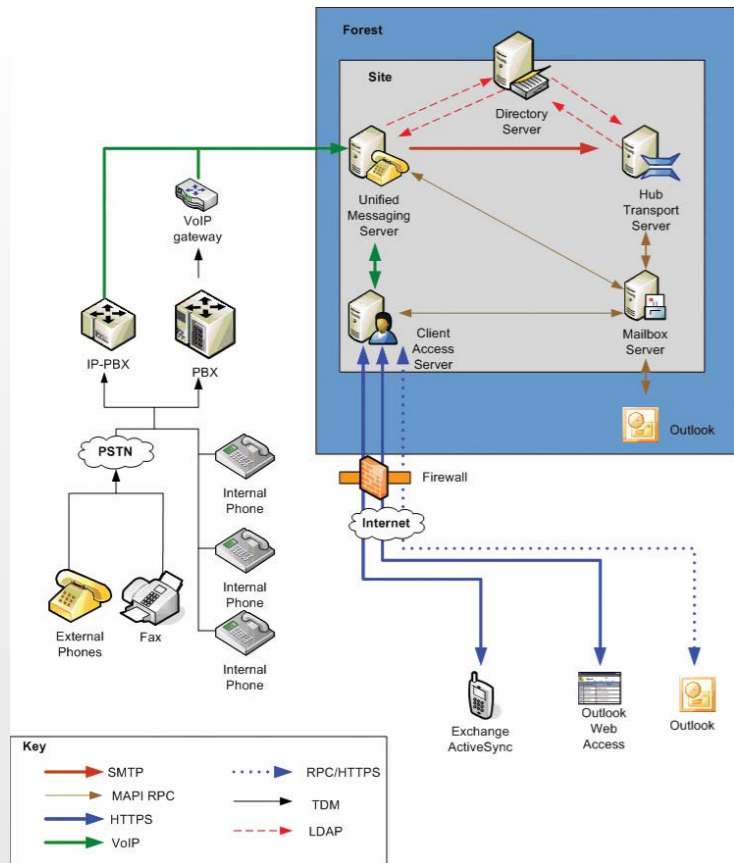


## Microsoft Exchange 2007 Experts

Be confident in having your Exchange 2007 Unified Messaging deployment handled by AVTEX - experts in Telecommunications, Voice Messaging and VOIP technologies.

AVTEX can provide *unparalleled* expertise to your Exchange 2007 deployment through a unique offering of solutions and professional consulting services for:

- Enterprise Communication
- Voice Messaging
- IP-Telephony/VOIP
- Contact Center Applications
- Interactive Voice Response systems



## A Partner Focused on Your Business

With AVTEX as your partner, our experience designing, building and implementing solutions provides you with the expertise you'll need to take advantage of Microsoft Exchange 2007.

AVTEX has a proven track record with effective processes in place. We can assist you from the design and architecture all the way through deployment, training and on-going post-implementation support.

### Why AVTEX?

- Our roots are in the voice messaging industry. Since 1971, we've been working with voicemail systems, PBX's and assisting companies of all sizes with their voice messaging needs.
- AVTEX has the skills and experience to get the job done. Over the last 35 years, we've integrated a wide variety of systems from various manufacturers whether your system is a "legacy" PBX or the latest in IP technology.
- AVTEX has a proven track record with effective processes in place. We can assist you from the design and architecture all the way through deployment, training and on-going post-implementation support.
- Our systems have handled billions of calls resulting in huge savings for our customers.
- AVTEX was selected to be a member of the Microsoft Exchange 2007 Unified Messaging Partner Advisory Group (PAG) because of our long history in voice messaging, IP-telephony/VOIP and enterprise communications.
- AVTEX is currently active in deploying unified messaging solutions on the Exchange 2007 platform. This means you can be confident that AVTEX not only has the messaging and telephony expertise, but real-world experience in deploying this exciting new technology.

## AVTEX takes pride in our quality of service.

We know that communication technology plays a critical role in your business.

We provide the highest level of quality support for our products and services. AVTEX supplies a complete range of customer-specific application design, development, installation and ongoing support services. We are well known for our combined telecom and information systems expertise and get consistently high marks for providing expert project management, implementation and support services.

## Total-Source Solution Provider

For over 35 years, AVTEX has been dedicated to solving the toughest business challenges for our clients by providing integrated, end-to-end communications solutions.

Unlike our competition, we approach this seemingly complex endeavor from the perspective of solving "real life" business problems not just a "typical" customer interaction technology implementation.

## Global Perspective

AVTEX services client's needs worldwide with deployments all over the US, Pacific Rim and Europe.



## Our Sales Process

### Implementation Excellence

AVTEX believes that technology is not very valuable without the added value of expert implementation expertise and excellence. This value comes in the form of understanding and interpreting a customer's needs, in order to expertly implement the technology for the intended strategic purpose.

