



PRESS RELEASE

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Avtex, Inc. Wins Top Contact Center Awards

Interactive Intelligence announced the winner of three prestigious awards at its recent annual global reseller conference in Indianapolis. Don Brown, CEO of Interactive Intelligence, hosted the awards banquet for over 100 of its resellers. There were three categories for awards in which **Avtex won them all**.

The Vision Award – Awarded to the Reseller for the most visionary implementation using the Interactive Intelligence platform.

The Pace Setter Award – Awarded to the Reseller for the most software revenue to Interactive Intelligence.

The Pinnacle Award – Awarded to the Reseller for the single biggest Interactive Intelligence software transaction.

“These awards validate our strategic partnership with Interactive Intelligence and their products,” said Bob Denman, President of Avtex.

Avtex was also named the Interactive Intelligence 2002 Partner of the Year and has been a Value Added Reseller of Interactive Intelligence contact center products since the launch of its first release in 1997.

About Avtex

Avtex, Inc. has enjoyed a solid reputation in the industry for pioneering telecommunications solutions since 1972. Avtex is an application and systems integration company that designs, deploys and supports messaging, contact center and IP telephony solutions that enable organizations to embrace their customers. Avtex is nationally known for its strength in deploying advanced contact center solutions and currently supports over 600 customers worldwide. Its telephone number is +1 952.831.0888; on the Web: <http://www.avtex.com>.

About Interactive Intelligence

Interactive Intelligence Inc. (Nasdaq: ININ) is a global developer of software for IP telephony, contact center automation and unified communications. The company was founded in 1994 and has more than 1,200 customers worldwide. Recent awards include Software Magazine's 2002 Top 500 Global Software and Services Companies, and the Deloitte & Touche 2002 Technology Fast 500. Interactive Intelligence employs approximately 350 people and is headquartered in Indianapolis, IN. The company has more than 20 offices throughout North America, Europe and Asia. Its telephone number is +1 317.872.3000; on the Web: <http://www.ININ.com>.