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**Avtex, Leading Contact Center Solution Provider,
Expands to Cincinnati with Acquisition of Interactive Solutions.**

MINNEAPOLIS - In a move that merges two leaders in call center and IP telephony solutions, Avtex, Inc. of Minneapolis, MN has acquired Interactive Solutions International LLC (ISI) of Cincinnati, OH. The combined companies will operate as Avtex, Inc. headquartered in Minneapolis, MN.

The transaction closed March 2nd, according to Avtex President, Robert Denman. "This combination will bring many new resources and solutions to our customers and provide exciting growth opportunities for our employees," Denman said.

Rodney Sizemore, President of ISI comments, "Joining forces with Avtex is a logical evolution for ISI's business model. The combined companies will be able to reach a much broader market with new and exciting products and services. The ISI team looks forward to greater opportunities and a prosperous future."

This marks the third acquisition for Avtex in just three years. In August of 2005, Avtex purchased Telestar Communications, Inc of Appleton, WI. In June of 2003, Avtex acquired Soltris, Inc of Minneapolis, MN.

Avtex, very recently, was again named winner of Interactive Intelligence's coveted "Preferred Partner of the Year" award for an unprecedented fifth consecutive year, demonstrating the highest levels of technical certification, sales and support. Avtex garnered further recognition being named winner of both the Vision Award and the Pace Setter Award.

"Avtex is nationally known for its strength in deploying advanced contact center solutions and this recent acquisition adds to Avtex's already established record of service" stated Dr. Don Brown, Chairman and CEO, Interactive Intelligence.

"We are delighted to be associated with such a quality organization as Avtex," continued Dr. Brown. "As our 'Preferred Partner', Avtex has a proven track record for providing the highest level of services and innovation, continually strengthening ISI's world class suite of contact center solutions."

Combined Strengths in Call Center Technology

About Avtex - Providing multimedia contact center solutions since 1971, Avtex is an application and systems integration company that designs, deploys and supports contact center, IP telephony and unified messaging solutions, enabling organizations to embrace their customers.

Avtex, a Microsoft Certified Gold Partner, has a staff of software developers, systems engineers, network engineers, system design consultants, project managers, customer support and field technicians that are trained, certified and specialized in mission critical applications. Avtex is also a VAR (Value Added Reseller) for Avaya and Blue Pumpkin.

About ISI - Founded in 2000, ISI, author of [iTEL-ip](#), is a premier provider of technology solutions and service for Interactive Intelligence's Interaction Center Platform, developing applications that leverage the IP telephony expertise of core partners, Interactive Intelligence and Microsoft.

ISI also provides complete implementation and support services to participating Interactive Intelligence resellers, is an Interactive Intelligence Premier National Integration Partner, a Microsoft-Certified Partner and Microsoft Independent Software Vendor. Interactive Solutions has successfully completed more than 120 customer implementations nationwide.

Avtex Positioned as Industry Leader - The new entity will position Avtex as a clear industry leader in providing multimedia contact center solutions. The company has offices in Minneapolis, Des Moines, Appleton, Milwaukee and Cincinnati.

The combined companies will serve over 650 customers including Wells Fargo, Creative Memories, Time Warner, BNSF, University of Michigan, Key Benefits Administration and Western & Southern Life Insurance Company.

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